REMOTE WORKING SURVEY THAILAND

The Truth about **Working from Home**

How do professionals in **Thailand** feel about remote working? And how can we go about making the 'new WFH normal' work?

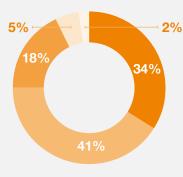


Satisfaction towards remote working

About 6 in 8 professionals in Thailand reflect being satisfied with their current remote working arrangements, and noted a similar or increased level of productivity while at home.

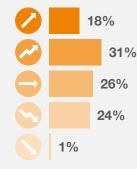
Resultingly, 6 in 8 professionals want more work from home arrangements in the future, and this may become an increasingly important factor in determining employee job satisfaction or when they choose a new role.

How satisfied are you with your current work from home arrangement?



- Very satisfied
- Somewhat satisfied
- Neither satisfied nor dissatisfied
- Somewhat dissatisfied Very dissatisfied

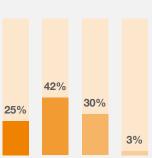
Overall, how do you rate your productivity since working from home?



- Significant increase in productivity
- Some increase in productivity
- No change / same
- Some decrease in productivity

Significant decrease in productivity

Would you like to factor in more remote working once you are able to return to your regular working structure?



- No I would like to return to the office fulltime
- Yes I would like to work from home more often (e.g. twice per month)
- Yes I would like to work from home frequently (at least once a week)
 - Yes I would like to work from home permanently (with some office visits when required)

Factors affecting remote working environment

While professionals in Thailand enjoy greater flexibility in a more focused home environment, they are also paradoxically more distracted, less socially engaged, and suffer from a lack of structure.

Their biggest bugbear? Longer than usual working hours.

What factor(s) have caused increased productivity when



71%

working from home?

More flexibility in working



52%

Better ability to focus / less distractions



50%

Less commuting time

What factor(s) have caused decreased productivity when working from home?



48%

Less ability to focus / more distractions



30%

Fewer meetings / less physical interaction with colleagues



Too much autonomy / lack of structure

What are the three biggest frustrations you are currently facing while working from home?



Working longer hours



34%

Social isolation / lack of socialising with peers



27%

Communication with coworkers and management is harder



HOW TO THRIVE WHEN WORKING FROM HOME

With most professionals in Thailand desiring at least some form of remote work arrangement in a 'post COVID-19 normal', it pays to optimise home environments for greater productivity by setting boundaries - both physically and mentally. Try creating dedicated work spaces that are "distraction-free" zones, and set up a fixed routine that allows you to mentally start and leave work at specific hours.

To retain and attract top talent, companies also need to start embracing and implementing flexible working arrangements. This will involve more than just a change in HR policy - providing the right technologies to support flexible working, and training for managers and team members to ensure effective collaboration and communication will also be key.

For more expert insights, visit our Robert Walters <u>Career Advice</u> and <u>Hiring Advice</u> hubs.

Survey Methodology

Data derived from surveying over 150 respondents in Thailand, identified through Robert Walters database, from 16 April to 13 May 2020. All figures here have been rounded to the nearest whole number.

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